

Quick coding tips from AmeriHealth

Monthly tips to support you
in improving coding accuracy
and clinical documentation




AmeriHealth.

Telehealth

- **Synchronous visit** – Interactive, real-time communications, which include telephone connection or a combination of telephone and video connection.
- **Asynchronous visit**
 - Often known as “store and forward”
 - Electronic transmission of medical information to a practitioner who can evaluate outside of real-time or at a later date.

Each telehealth encounter must specify if using **audio only** or **audio/visual** within the chart for that date of service.

CPT®/HCPCS Code	Modifier	Modifier Description
Various	95	Synchronous telemedicine service rendered via real-time interactive audio and video telecommunications system
99441-99443	93	Synchronous telemedicine service rendered via telephone or other real-time interactive audio-only telecommunications system

<https://www.cms.gov/files/document/mln901705-telehealth-services.pdf>
<https://www.cchpca.org/pennsylvania/>

AmeriHealth coding and documentation education materials are based on current guidelines, are to be used for reference only, and are not intended to replace the authoritative guidance of the ICD-10-CM Official Guidelines for Coding and Reporting as approved by the American Hospital Association (AHA), the American Health Information Management Association (AHIMA), Centers for Medicare & Medicaid Services (CMS), and the National Center for Health Statistics (NCHS). Clinical and coding decisions are to be made based on the following:

1. The independent judgment of the treating physician or qualified health care practitioner.
2. The best interests of the patient.
3. The clinical documentation as contained in the medical record.

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